

Dublin San Ramon Services District  
**Catalog of Enterprise Software and Computer Systems**  
 Posted pursuant to California Government Code Section 6270.5

Vendor	Product	System Purpose	Categories, modules, data	Custodian	Frequency Collected	Frequency Updated
AmCoBi	AquaHawk	Customer Water Use Portal	Online Account access	Administrative Services	Daily	Daily
Sensus	Logic	Meter Reading	Meter Accounts	Administrative Services	Daily	Daily
Tyler Technologies	EDEN	Manages financials, HR, utility billing	AP, AR, Fixed Asset, GL, IR, PR, Project Accounting, Purchasing, Utility Billing	ALL	Daily	Daily
Microsoft	Exchange	Email server	Enterprise Electronic Email	ALL	Daily	Daily
ESRI	ArcGIS	Geographic Information System	GIS	ALL	Daily	Daily
Lucity	Lucity	Computerized Maintenance Management System	Water, Sewer, Facilities, Work, Fleet, Mobile, Equipment	ALL	Daily	Daily
iWater	InfraMap	Work Order/Asset Management System	GIS-guided Work Order, Data Collection, Asset Management	Operations	Daily	Daily
NEOGov	NEOGov	Open job listings and applications	Position Listing and Applicant Tracking	Operations	Occasional	Occasional
OnBase	OnBase	Electronic Content Management System	Trusted document imaging and audit	ALL	Daily	Daily
Perkin Elmer	Labworks	Laboratory sampling analytics	Lab test sample management	Operations	Rarely	Rarely
POSM	POSM	Pipeline Observation System Management	Pipe Video	Engineering, Operations	Daily	Daily
Quadrant	Quadrant	Payment collection and processing	Cashiering	Administrative Services	Daily	Daily
Microsoft	Sharepoint	District Intranet	District Intranet	ALL	Daily	Daily
Tokay	Tokay	Backflow Prevention Devices	Backflow devices	Administrative Services, Engineering	Daily	Daily
Zasio	Versatile	Document retention	Official District Document Retention schedule	ALL	Daily	Daily
Vision Internet	www.drsrd.com	Public Internet District Website	Content Management	ALL	Daily	Daily
DSRSD	Residential Fill Station DB	Residential Recycled Water	Residential Recycled Water Fill Station Contacts	Engineering	Daily	Daily
DSRSD	Commercial Fill Station DB	Commercial Recycled Water	Commercial Recycled Water Fill Station Contacts	Environmental Compliance	Occasional	Occasional
DSRSD	Odor Complaints	Odor Complaints from Public	Odor Complaints	Operations	Occasional	Occasional
DSRSD	Tour Requests	Tour Requests	Tour Requests	Operations	Occasional	Occasional
DSRSD	Conservation Device Give Aways	Conservation Give Aways	Conservation Give Aways	Public Information	Occasional	Occasional
DSRSD	Recycle Water Violations	Recycle Water Violations	Recycle Water Violations	ALL	Occasional	Occasional
DSRSD	Poseidon	Set meter process	Parcel set meter process	ALL	Daily	Daily
DSRSD	Engineering Fees Database	Developer fees for new projects and tenant improvements	Developer fees	Engineering	Daily	Daily
DSRSD	Bonds and Warranties DB	Bonds received, development project status, bond releases	Bonds received, development project status, bond releases	Engineering	Occasional	Occasional
DSRSD	Dental Program DB	Waste Disposal permits for dental offices	Waste Disposal permits	Engineering	Occasional	Occasional
DSRSD	RFP (Request for Proposal) DB	Vendors who want to be considered for RFPs and bids	Vendors who want to be considered for RFPs and bids	Engineering	Occasional	Occasional
DSRSD	RW License DB	Users connected to recycle water lines or landscapers using it	Licensing	Engineering/Clean Water	Occasional	Occasional

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