

District at a Glance

What products and services does DSRSD provide and to whom?

- Founded in 1953, DSRSD serves more than 186,000 people.
- DSRSD distributes drinking water for approximately 89,000 people, in Dublin since March 1961 and in Dougherty Valley since May 2000.
- DSRSD provides wastewater collection and treatment for approximately 160,000 people in Dublin and southern San Ramon since March 1961, and wastewater treatment for Pleasanton (by contract) since September 1965.
- DSRSD has produced recycled water for landscape irrigation and construction since 1999. In 2006, DSRSD and East Bay Municipal Utility District (EBMUD) formed the [San Ramon Valley Recycled Water Program \(SRVRWP\)](#). The program serves DSRSD, EBMUD, and Pleasanton irrigation customers at 603 locations.

Who governs DSRSD?

- Five Directors, elected at large, serve four-year terms and are compensated in accordance with [Chapter 2 of Division 10 of the California Water Code, \(§20200 et seq.\)](#)
- An independent special district, DSRSD is governed under California's [Community Services District Law](#).

How many accounts does DSRSD serve?

- 23,860 potable water accounts (residential, commercial, industrial and institutional)
- 445 recycled water irrigation accounts
- 22,371 single-family residential wastewater tax roll assessments (excludes commercial, industrial and institutional)

How many hydrants and how many miles of underground pipelines does DSRSD manage?

- Hydrants: 3,395 potable water hydrants, 19 recycled water hydrants
- Pipelines: 321 miles of potable water pipes, 68 miles of recycled water pipes, 207 miles of sewer pipes

How many reservoirs (tanks) does DSRSD operate and how much water do they store?

- 14 reservoirs store 27.05 million gallons (mg) of potable water
- 2 reservoirs store 1.95 mg of recycled water

How much potable water is used by District customers?

- 2.922 billion gallons annually (July 1, 2017 – June 30, 2018)
- 8.01 million gallons per day, average daily consumption (July 1, 2017 – June 30, 2018)
- 65.20 gallons per person per day, residential use only (12-month rolling average as of June 30, 2018)
- 97.00 gallons per person per day, all customers (12-month rolling average, as of June 30, 2018)

How much recycled water is used by District customers annually (July 1, 2017 – June 30, 2018)?

- 1,185 million gallons, equal to 29.25% of total water sales
- 99% was delivered via purple pipes, primarily for irrigation; 1% via the Commercial Fill Station, primarily for construction. The Residential Fill Station at the Treatment Plant is closed due to construction. The Dublin fill station is permanently closed because the city-owned property is no longer available.

What is the average wastewater flow from a single-family residence?

- 180 gallons per day

How many gallons of wastewater are treated each day at the District's Regional Wastewater Treatment Facility?

- 10.19 million gallons per day (mgd) annual daily average
- 10.58 mgd wet weather daily average

- 17.0 mgd ADWF (average dry weather flow) is the treatment plant’s capacity

What types of wastewater treatment does the District provide?

- DSRSD’s Regional Wastewater Treatment Facility provides secondary treatment by activated sludge process.
- The Jeffrey G. Hansen Water Recycling Plant, operated by DSRSD on behalf of the SRVRWP, provides advanced purification (tertiary treatment) using microfiltration or sand filtration and ultraviolet disinfection.

How many full-time-equivalent positions are approved by the Board at DSRSD for fiscal year 2019?

- 121

What is the District’s budget for fiscal year 2019?

- Operations: \$78.57 million
- Capital Improvement Program: \$31.93 million

What are the bimonthly charges for single-family water service? (Effective January 1, 2019)

- Fixed Service Charge: \$36.45
- Power Charge (applies to service locations above 389 feet in elevation): \$0.28 per unit
- Zone 7 Cost of Water: \$3.48 per unit
- Potable Water Consumption Charge:

	Normal Conditions*	Water Shortage Rates*			
		Stage 1	Stage 2	Stage 3	Stage 4
Target Reduction Goal	0%	10%	20%	35%	50%
Tier 1 (1 -10 units)	\$0.57	\$0.61	\$0.72	\$1.00	\$1.47
Tier 2 (11-34 units)	\$1.20	\$1.44	\$1.87	\$2.41	\$3.91
Tier 3 (over 34 units)	\$1.60	\$1.99	\$3.14	\$4.49	\$6.19
*Rates are per unit. One unit of water = 748 gallons					
*The Potable Water Consumption rate increases in stages during water shortages. Normal water rates went into effect June 1, 2017.					Rate per Unit

- Visit www.dsrdsd.com/water-rates for commercial, irrigation, and recycled water rates.

What is the yearly charge for single-family wastewater service? (Effective July 1, 2018)

- \$423.48, paid via property tax bill
- Visit www.dsrdsd.com/wastewater-rates for bimonthly multi-family, commercial, institutional, and industrial rates.

What are the Capacity Reserve Fees developers pay per single-family dwelling to “buy in” to the District’s infrastructure?

- Wastewater CRF effective 1/1/19 -6/30/20 - Local (collection) & Regional (treatment): \$15,533
- Water CRF (DSRSD) effective 7/1/18-6/30/19 - properties in Alameda County and Contra Costa County: \$13,104
- Water CRF (Zone 7) effective 1/1/19-12/31/19 - properties in Alameda County \$29,070 and Contra Costa County: \$27,900

Where does our water come from?

- State Water Project (Lake Oroville is the primary reservoir)
- Local groundwater
- Local runoff impounded at Lake Del Valle
- Recycled water recovered from wastewater (for non-potable uses, primarily irrigation)

Where does our treated wastewater go?

- Discharged into the San Francisco Bay
- Recycled for non-potable uses, primarily irrigation